

MEDICAID TRANSPORTATION ASSISTANCE

DON'T CANCEL YOUR APPOINTMENT, CALL!!

If you're covered by Medicaid and you're having trouble getting to health care services, transportation assistance may be available.

- If you are a member of a managed care plan or MyCare Ohio plan, call the number listed in the table to the right, or contact the Ohio Medicaid Hotline for consumers at 1-800-324-8680 or www.ohiomh.com.
- If you are not a plan member, or if you want an option besides what your plan offers, contact the Medicaid Transportation Coordinator at your local department of job and family services (CDJFS). The main phone number for each CDJFS is included in a list available at www.jfs.ohio.gov ; select County Directory.

If you are not a plan member and you need transportation by wheelchair van, you may contact a provider directly. A searchable directory of Medicaid providers is available at www.medicaid.ohio.gov, select these options:
 FOR OHIOANS> Already Covered >Your Benefits> Find a Medical Provider.

Questions? Contact the Ohio Medicaid Hotline for consumers at 1-800-324-8680 or www.ohiomh.com.

ODM Bureau of Health Plan Policy, 11/1/2018

	Managed Care Plan	MyCare Ohio Plan
AETNA		1-855-364-0974 1-866-799-4395
BUCKEYE HEALTH PLAN	1-866-246-4358 1-866-531-0615	1-866-549-8289 1-866-531-0615
CARESOURCE	1-800-488-0134	1-855-475-3163
MOLINA HEALTHCARE	1-866-642-9279	1-844-491-4761
PARAMOUNT ADVANTAGE	1-866-837-9817	
UNITED HEALTHCARE	1-800-895-2017 1-800-269-4190	1-877-542-9236 1-800-269-4190

CDJFS COLUMBIANA COUNTY
 NET (NON EMERGENCY TRANSPORTATION)
 RESERVATION LINE
330-424-1637
A 4 business day advance notice is required.

TAXI CAB SERVICES

Paul's Cab
 330-482-7777
 Serves the tri-state region.
 24/7 service

Quaker Cab
 330-332-5120
 Serves Columbiana and
 Southern Mahoning Counties,
 plus tri-state area medical centers.
 24/7 service

Tri-State Cab
 330-385-0200
 Serves the tri-state region.
 24/7 service

CAB SERVICES ARE CASH ONLY, UNLESS OTHER ARRANGEMENTS ARE MADE WITH THE OWNER.

This information is available in alternative formats and translations upon request.
 For more information or help, please call the Mobility Manager at 330-870-4345



COLUMBIANA COUNTY TRANSPORTATION PROVIDERS

CARTS PUBLIC TRANSIT

330-424-4015

SERVICE HOURS

M-F 5:30am-6:00pm;
6pm-10pm service in

E. Liverpool and Wellsville only.

SAT. 8:30am-4:00pm

Service only in Salem/Columbiana
OR E. Liverpool/Wellsville areas.

All trips require a reservation.

SERVICE AREA

Columbiana County, or within 50
miles of the pick-up location,
without crossing state lines. Trip
must either originate or terminate
in Columbiana County.

ONE WAY FARES

In Town \$1.80

Town to Town \$3.30
(or any trip in to Lisbon)

Zone to Zone \$4.30

Out of County

Up to 25 miles \$8.00

25-40 miles \$17.00

Over 40 to 50 miles \$20.00

Reduced fares are available.

Out of County Senior discounts are
also available. You must apply for
any discounts.

COMFORT CARE-A-VAN

330-744-4145

SERVICE HOURS

24/7 availability

SERVICE AREA

Mahoning, Trumbull
and Columbiana Counties.

ONE WAY FARES

Pick up fee of \$20.00
plus \$1.50 per mile.

\$12.50 additional cost for
wheel chair transportation.

Return trip also has \$20 pick
up fee, per mile fee, and
wheel chair fee if applicable.

PROVIDE A RIDE

888-288-7050

To schedule a ride,
call M-F 7am-7pm

SERVICE HOURS

24/7 availability

There is a 2 business
day advanced notice
requirement for trips.

SERVICE AREA

68 counties in Ohio
including Columbiana,
Trumbull and
Mahoning. No travel
outside state lines.

ONE WAY FARES

Flat fee of \$50
plus \$3.50 per mile.

Return trip also has a
\$50 flat fee and \$3.50
per mile fee.

There is **no cost** for
persons with
CARESOURCE
insurance.

VETERAN'S SERVICE

COMMISSION

330-424-7214

SERVICE HOURS

M-F 5:10am until finished,
services to
VA in Cleveland.

Additional service on
W 7:00am until finished,
to VA in Youngstown.
You **MUST** be a Veteran,
have a reservation and
provide 48 hour advanced
notice.

SERVICE AREA

Pick up from 4 locations
(Calcutta, E. Liverpool,
Lisbon and Salem) for
service to Cleveland VA.
Appointment **MUST** be
between 8am and 12:30pm.

Pick up from Calcutta and
Lisbon for service to
Youngstown VA with no
restrictions on appointment
time.

ALL FARES

There is **no cost** to
qualified Veterans.

WE ARE BLESSED

304-387-4175

SERVICE HOURS

M-F normal business
hours

Sat. and Sun.

by appointment or
emergency only.

SERVICE AREA

Tri-State area with trip
originating in Ohio or
West Virginia.

ONE WAY FARES

Pick up fee of \$20.00
plus \$2.00 per mile.

Return trip also has a
\$20 pick up fee and
\$2.00 per mile fee.

Cash or check only,
No credit cards.

If cash self pay,
discounts are available.

**FOR ALL PROVIDERS, ESPECIALLY CARTS, IT IS HIGHLY RECOMMENDED
TO SCHEDULE RIDES WITH AS MUCH ADVANCED NOTICE AS POSSIBLE.
IT IS NEVER TOO SOON TO SCHEDULE A RIDE.**

